

## The 33Floors Approach to **TRAINING YARDI USERS**

Mastering Yardi is worth the effort. Mastery brings with it efficiency, insight, and analytical power that is hard to find on other platforms. But as with any complex tool, the learning curve can sometimes be steep. The team at 33Floors helps clients around the world get more from their Yardi package through comprehensive, tailored training programs.



## CUSTOM SOLUTIONS

Shaping training around the client's way of doing business lets users get more from the time invested in learning new skills, and builds a suite of resources responsive to the client's unique needs.



## CULTIVATING INDEPENDENCE

Our training goal is to give the client the resources it needs to resolve common questions on its own, with our team just a click away.



33Floors understands the businesses it serves. We study our clients' use of Yardi to ensure our training captures the needs of every department - from property management and accounting to investor relations and beyond.

## THE THREE LAYERS OF TRAINING

**ONGOING SUPPORT.** Training is never finished. 33Floors has designed its support services to eliminate the inefficiency and frustration of conventional knowledge databases and ticketing systems. We're just an email or call away.

**ENHANCED DOCUMENTATION.** We provide clients with a library of customized documentation and other training assets. Our instructional videos and custom manuals are created using the client's specific Yardi configuration and branding.

**IN PERSON.** We are firm believers in the power of one-on-one training. Our trainers sit down with the client's team to run through their Yardi workflows. Drawing on deep experience, they quickly measure the strengths and weaknesses of their students and address gaps by going deeper.



Supercharge your Yardi training program with 33Floors. Our team is ready to serve you, anywhere in the world.

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